

## Extra Tips



You can sign up to receive notifications for snow removal as well as other warnings and notifications at [www.augustamaine.gov](http://www.augustamaine.gov) by clicking on "public notification sign-up". After you agree to the terms and conditions, enter in the required information and sign up for the notifications you would like to receive. These notifications can be sent to both your phone and your email address, as specified by you.

**TIP:** If it is snowing or slippery, stay home if you don't need to go out. It's safer for you and helps us do our job.

## FAQ's



### Is winter sand available to Augusta residents?

-Yes. There is a two bucket limit per vehicle that can be picked up at the public works facility.

Located: 55 North street

### Why does the snowplow go by my house so many times?

-The plows run loops on designated routes. Typically, the first loop is to open all the roads for necessary traffic, the second loop (if needed) is to start pushing all of the snow back off the roads, and the third loop is to clean the streets and push the snow back as much as possible. This of course varies with the length of the storm and the amount of snow.

Department of Public Works  
55 North Street  
Augusta, ME 04330

**Phone:** (207) 626-2435

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## City of Augusta

Department of Public Works

## Snow Removal & Winter Operations Information



**Help Us Keep the  
Roads Safe For You!**

**Phone:** (207) 626-2435

**Email:** [webinfo@augustamaine](mailto:webinfo@augustamaine)

## Winter Road Care



### City Responsibilities

The Public Works Department is responsible for the clearing and treatment of approximately 150 miles of roadway, and 34 miles of sidewalk. Also included are stairwells, crosswalks, and handicap accessible entrances in the downtown area.

These are all cleared and treated as quickly and safely as possible. Maintaining such a large amount of streets and sidewalks requires ample amounts of manpower, equipment, and time. Giving the plow equipment sufficient space improves their ability to finish this task much faster and far more efficiently.

**TIP:** When you see a plow truck, give the operator the room needed to operate; this will help keep you safer on the roads, and allow the plow operator to work efficiently.

### Plowing Operations

-When snow begins to accumulate, plows with sand and salt are dispatched to high priority streets such as main arterials and higher speed roads.

-All major roads and throughway country roads are opened and treated first, keeping Primary Travel routes passable and allowing emergency vehicles and necessary traffic to travel these roads.



-Vehicles responsible for smaller, low volume residential areas are dispatched later, usually when there is 2-3" of snow on the ground.

-Hand crews are dispatched to their routes to clear sidewalks and stairs in the downtown area.

-Towards the end of the storm, sidewalk plows are dispatched to clear the designated sidewalk routes. These include designated school routes and sidewalks with high pedestrian traffic

### *Snow Removal*

When a storm is over, and there are sufficient snow banks, a crew is scheduled to remove the snow. This crew works primarily during the night to avoid all major traffic. Graders typically will remove the snow from the sidewalk and curb, placing it into the middle of the street, where a large snow blower (attached to a front end loader) will then blow the snow into awaiting trucks. These trucks bring the snow to the snow dump under Memorial Bridge or to the city pit on West River Road, where it is left to melt, leaving the streets clean and clear for the next storm and whatever snow it may bring.

